The BeoCom 2500 is an advanced telephone with a modern and user-friendly design.

The operation and the settings of the telephone are done by menu driven operations.

The BeoCom 2500 has built-in **Caller ID** capability which allows you to see who is calling. The last 24 calls to the telephone are stored in the Caller ID list. The numbers can be shown in the display together with date and time of each call. The BeoCom 2500 also supports the Call Waiting DeLuxe service. In the electronic Phone Book you can store up to 121 telephone numbers with names attached. It is easy to enter numbers/names into the Phone Book as the telephone display automatically asks whether you want to store the number after a call.

An optional module for remote volume control of Bang & Olufsen audio and video systems can be added to the BeoCom 2500.

INSTALLATION \downarrow

INSTALLATION

- Insert the three supplied batteries in the battery holder on the bottom of the table base.
- Connect the telephone plug to the wall socket.

BATTERIES

The batteries are used for the advanced features of the telephone while the built-in Phone Book and the settings stored are independent of power supply from the batteries and the telephone network. Unplug the telephone wall cord before opening the battery cover.

THE HANDSET

The telephone is provided with a magnetic switch which disconnects the call when the handset is placed in the table base as indicated on the drawing. Press the \checkmark button to begin a new call.





HANDSFREE

Under normal conditions the telephone can be used handsfree. Place the handset in front of the table base and press \mathbf{r} .



MENU OVERVIEW A menu overview is under the lid at the rear of the table base.

PRESET TYPE OF CALL WAITING

Before being able to use the Call Waiting options you have to preset the relevant type of Call Waiting according to your subscription:

- NO CALL WAIT (default)
- BASIC CWD
- ADVANCED CWD

A Basic Call Waiting DeLuxe subscription offers some of the Call Waiting menu functions described in this manual. The attached Caller ID data depends on the subscription.

TO PRESET THE TYPE OF CALL WAITING

Press	Menu, X	MENU * < SETUP MENU >
Press	Enter	SETUP MENU < CALL WAITING >
Press	> until CALL WAITING i	s shown in the display.
Press	Enter	CALL WAITING < NO CALL WAIT >
Press	< > to select the relevant of the relevant	ant setting.
Press	Enter	STORED ADVANCED CWD

An Advanced Call Waiting DeLuxe subscription offers all Call Waiting menu functions described in this manual as well as the Caller ID data with name, number and time (Caller ID subscription is required).

PRESET CALL WAITING

PRESET AREA CODE \downarrow

Making calls \downarrow

TO STORE YOUR AREA CODE

Store your area code followed by \times or \ddagger :

- X if the area code is not needed when dialing within your own area.

TO PRESET YOUR AREA CODE Menu, X Press MENU * SETUP MENU > < Press Enter SETUP MENU < CALL WAITING > > until AREA CODE is shown in the display. Press Press Enter AREA CODE_ Enter your area code Press Enter STORED

MAKE A CALL

Calls can be made to:

- Manually dialed phone numbers.
- Phone numbers in the Phone Book.
- Phone numbers from Redial.
- Phone numbers from Caller ID.

TO DIAL A DISPLAYED PHONE NUMBER

Lift the handset, or press **d**

Press Redial to call the number

VOLUME

During a call you can increase or decrease the volume of the loudspeaker.

If you want to start all calls at the same volume please refer to PRESET VOLUME.

TO SET THE VOLUME DURING A CALL

- Press > to increase the volume.
- Press < to decrease the volume.

MICROPHONE

The microphone can be muted temporarily during a call so that you can talk to somebody elso in the room without the person on the telephone hearing you.

A beep signal indicates that the microphone is muted.

LOUDSPEAKER

Other people can listen to the conversation with the loudspeaker connected. TO DISCONNECT THE MICROPHONE Press **b** flashes.

TO CONNECT THE MICROPHONE Press **D**

TO CONNECT THE LOUDSPEAKER Press **d** is on.

TO DISCONNECT THE LOUDSPEAKER Press 4

DISPLAY SYMBOLS

Р	• Programming (storing or editing a name/number in the Phone Book).
S	• Searching in the directory.
4	 Is on when the loudspeaker is connected.
þ	 Flashes when the microphone is muted.
Δ	Is on during an incoming call.Flashes when the tone ringer is disconnected.
Ū	Flashes when the batteries are low.

Please note! The display turns off automatically when the telephone has not been used for 30 seconds.

MICROPHONE / LOUDSPEAKER

DISPLAY

 $\mathsf{KEYPAD} \downarrow$

KEYPAD FUNCTIONS

Clear

< >

- Press **Clear** to delete the latest entry.
- The display shows why the indicator lamp is flashing.
- Cancel the function in progress.
- Starts editing function for numbers in the Redial and Caller ID lists.
- Shift between menu functions.
 - Search the Phone Book.
 - Search the Redial list/the Caller ID list.
 - Move the cursor when editing name/number in the Phone Book.
 - Set the volume during a conversation.

Menu • Activate the menu operations/settings.

- **Enter** Select the displayed menu setting/menu function.
 - Store number/name.
- Show the contents of the Caller ID list.

Memory	• Search the Phone Book.
Redial	 Search the Redial list. Call the displayed number. Release pause when performing a call.
Ø	 Connect/disconnect microphone (handset off-hook).
Pause	 Insert pause in a telephone number (between the first and the second part of the telephone number). Insert space when editing name/number in the Phone Book.
0 9, × ,♯	 Dial a phone number. Enter a name. Letters are selected by pressing the appropriate key one, two, three or four times.
Ъ	Connect/disconnect the loudspeaker.
1	 Begin a new call when handset is off the hook. Disconnect current function and erases the display.
Flash	 Switches calls when used with Basic Call Waiting.

MAIN MENU	FUNCTION	
MENU	CLEAR MWI	Clear Message Waiting Indicator (1)
MENU	ANSWER	Connect to the waiting party (2)
MENU	FORWARD	Forward the waiting party to a preset destination (2)
MENU	ANNOUNCEMENT	Connect the waiting party to an announcement (2)
MENU	DROP	Drop your talking party and connect to the waiting party (2)
MENU	HOLD	Connect the waiting party to an announcement with request to hold (2)
MENU	CONFERENCE	Join the waiting party to the existing connection (2)
MENU	RETURN	Alternate between the talking party and the held party(3)
MENU	DROP	Drop your talking party and connect to the held party (3)
MENU	CONFERENCE	Join the held party to the existing connection (3)
MENU	DROP FIRST	Drop your first talking party (4)
MENU	DROP LAST	Drop your second talking party (4)

1) Only active when the telephone is off-line and the Message Waiting Indicator flashes.

2) Only active when the telephone is on-line and when there is a Call Waiting (only these menus are available).

3) Only active when the telephone is on-line and when a call is on Hold (only these menus are available).

4) Only active when the telephone is on-line and a conference is established (only these menus are available).

Please note! The menu options listed may not be available in your area. Please contact your local telephone carrier for services offered.

MENU 1	STORE ENTRY	Store a new name/number
MENU 2	EDIT ENTRY	Edit a stored name/number
MENU 3	DELETE ENTRY	Delete a stored name/number
MENU 4	DELETE REDIAL	Delete the telephone numbers in Redial
MENU 5	DELETE CALL ID	Delete the telephone numbers in the Caller ID list
MENU 6	RINGER LEVEL	Set the tone ringer level
MENU 7	RINGER MELODY	Set the tone ringer melody
MENU 🗙	SETUP MENU	Special settings

SETUP MENU

MENU SURVEY

CALL WAITING	Preset the Call Waiting DeLuxe option
PRESET VOLUME	Preset the volume
AREA CODE	Store your area code
CONTRAST	Adjust the display contrast
SWITCHBOARD	Store the public line prefix
FLASH TIME	Set the flash time
DELETE & RESET	Delete all settings to presettings

INDICATOR LAMP \downarrow

THE INDICATOR LAMP

The indicator lamp on the front of the telephone flashes when one or more functions is activated:

- Slow flashes when there are new numbers in the Caller ID list or when there are messages waiting.
- Fast flashes when a parallel telephone is in use.



TO SEE WHY THE INDICATOR LAMP IS FLASHING

By pressing **Clear** one or more times the display will show which of the functions is activated: Handset must be on-hook. Press Clear one, two or three times Display reading when there are new numbers in the Caller ID list:

CALLER ID

Please note!

- The indicator lamp will not flash when the call has been answered by a telephone answering machine.
- Connection to fax machines and some switchboards may cause the indicator lamp to flash constantly.

Display reading when a parallel telephone is being used:

LINE BUSY

Display reading when there are message(s) from the operator:

MESSAGE WAITING

THE TELEPHONE'S MEMORY (PHONE BOOK)

Phone numbers can be stored in the Phone Book immediately after the call is completed when STORE ENTRY? is shown in the display. This way the Phone Book can be completed gradually.

The Phone Book can store:

- Manually dialed phone numbers.
- Phone numbers from Redial.
- Phone numbers from Caller ID.

BeoCom 2500 can memorize 121 phone numbers and names. Each name can have up to 16 letters or characters and each number can have up to 40 digits.

If your telephone is connected to a switchboard we recommend you to review the SWITCHBOARD section before storing numbers in the Phone Book.

TO STORE THE NUMBER AFTER A CALL

		<number></number>
Press	Enter	ENTER NAME_
Enter	the name (as shown	<number></number>
	below in Entering Nam	ies)
Press	Enter	STORED
		<name>:<number></number></name>

TO STORE A DISPLAYED PHONE NUMBER

Enter the phone number *or* retrieve the number in the Redial list or the Caller ID list.

Press Enter

- Enter the name
- Press Enter

ENTER	NAME:
<numbe< td=""><td>r></td></numbe<>	r>
STORED	• <number></number>

Entering names:

- Press each key repeatedly to make the letters and digits appear.
- If two letters are on the same key: Wait for 2 seconds or press > after the first letter.
- Enter a space: Press Pause.
- Delete a character: Press Clear.

Cancel entry: Press and hold **Clear** until the display is off.

When there is no space left in the directory the display shows *****FULL*****. An existing phone number must be deleted before a new number can be stored.

MEMORY (PHONE BOOK)

Search the phone book \downarrow

EDIT THE PHONE BOOK \downarrow

SEARCH THE PHONE BOOK – MAKING A CALL

Entries in the Phone Book are arranged as follows:

- Numbers without names
- Names starting with & . /
- Names starting with numbers (Ex. 1 Stop Shop)
- Names arranged alphabetically (Ä Ö Ü Æ Ø Å at the end).
- Under each letter the last called name/number is placed first, the second-last called name/number in the 2nd spot etc.

If a number exceeds 16 characters only the first 15 characters are shown. The symbol > is shown last.

TO SEARCH IN THE PHONE BOOK WITH HANDSET ON HOOKPressto search forward.Pressto search backward.

TO SEARCH BY LETTER

Press

Press

Press

 Memory
 ENTER LETTER_____S

 the first letter of the name
 The first name with the entered letter is shown in the display.

 >
 Search forward until the name/

number is shown.

Lift the handset, *or* press **d** Press **Redial** to call the number

EDIT

You edit an entry in the Phone Book when you:

- add a character.
- write over a character.
- delete a character with Clear.
- insert a space with Pause.

Exit editing:

Press and hold **Clear** until the display is off.

TO EDIT A NAME AND NUMBER IN THE PHONE BOOK Locate the desired entry using the Search the Phone Book instructions.

Press Menu, 2

MENU 2 < EDIT ENTRY >

Press Enter

Move the cursor with **< >** to the place you want to edit. Edit the name and number

Press Enter

STORED		
<name></name>	: <number></number>	S

DELETE

Exit deleting: Press Clear

TO DELETE A NAME AND NUMBER IN THE PHONE BOOK

Locate the desired entry using the Search the Phone Book instructions.

Press	Menu, 3	MENU 3 < DELETE ENTRY >
Press	Enter	DELETE ENTRY? <name>:<number></number></name>
Press	Enter	DELETED

The entry is now deleted and the next name and number in the Phone Book is now displayed.

CALLER ID (subscription only)

BeoCom 2500 supports Caller ID which is available in two options:

Caller ID with number

The phone number of the incoming calls are received immediately after the first ring. If the number is stored in the telephone's electronic Phone Book, you will see the name you have attached to the number.

Caller ID with number and name

The phone numbers of the incoming calls are received immediately after the first ring. If the number is stored in the telephone's electronic Phone Book, you will see the name you have attached to the number. If the number has not been stored in the Phone Book, the name will be transmitted by your telephone company.

DELETE THE PHONE BOOK

TO SEARCH THE CALLER ID LIST – MAKE A CALL

- PressCaller ID<number>Press< > to search the number in the Caller ID listLiftthe handset, or press **I**
- Press Redial to call the number

New/unread Caller ID numbers and Message Waiting numbers are marked with a $\frac{1}{2}$ in the display.

CALLER ID

Functionality

The last 24 calls are stored in the Caller ID list. The indicator lamp flashes when there have been unanswered calls. The numbers can be shown in the display and, if supported by the telephone company, also date and time of the call.

If there have been several calls from the same number, the display shows the time and date of the most recent call received. At the same time, the number of calls from the number is shown (max. 9).

Telephone numbers from the Caller ID list can be stored in the telephone's directory. You may need to edit the number before storing, as the area code may not be needed or a 1 may be needed to dial long distance.

Please see MEMORY (PHONE BOOK) for storing.

In some cases the Caller ID is not available. In those cases, the telephone company transmits information codes which appear in the display in the following way:

Display reading in cases of technical limitations:

OUT OF AREA

Display reading when the call is from a restricted number:

PRIVATE CALL

Display reading when no number has been transferred:

UNAVAILABLE

Please note! Caller ID is normally not possible when the telephone is connected to a switchboard.

TO DELETE NUMBERS IN THE CALLER ID LIST

Press	Menu, 5	MENU 5 < CALLER ID >
Press	Enter	DELETE CALL ID?
Press	Enter	DELETED CALLER ID

Please note! All numbers in the Caller ID list are deleted.

REDIAL

BeoCom 2500 memorizes the last 24 phone numbers dialed from the telephone.

Numbers in Redial can be stored in the Phone Book. See MEMORY (PHONE BOOK).

As a safety precaution while using a telephone service the digits pressed after \times and \ddagger are not stored in Redial.

TO SEARCH THE REDIAL LIST WITH HANDSET ON-HOOK

- Press Redial
- Press **< >**, or **Redial** to search the number in the Redial list
- Lift the handset, or press **d**
- Press Redial to call the number

TO SEARCH THE REDIAL LIST WITH HANDSET OFF-HOOK

- Press and hold the **/** key
- Press Redial to search the number
- Release 🦯
- Press Redial to call the number

TO EDIT AND CALL A REDIAL NUMBER

- Press Redial one or more times to find the number
- Press Clear

number

- Press < > to find the digit you want to edit
- Edit the number
- Lift the handset

TO DELETE NUMBERS IN REDIAL

Press	Menu, 4	MENU 4 < DELETE REDIAL>
Press	Enter	DELETE REDIAL?
Press	Enter	DELETED REDIAL

Please note! All numbers in Redial are deleted.

REDIAL

Call waiting \downarrow

call on hold \downarrow

CALL WAITING

BeoCom 2500 supports the Call Waiting DeLuxe service. Before being able to use the Call Waiting options mentioned below you have to preset the relevant type of Call Waiting according to your subscription. Please refer to PRESET CALL WAITING in this manual.

TO HANDLE A SECOND CALL

Press < > to select the option of your choice.

Press Enter

PARKED name:number

When a second party calls, you will hear a beep in the handset. At the same time you will see the phone number (+ name if stored) in the display.

You now have the following options:

- ANSWER (hold call A change to call B)
- FORWARD (forward call B to another phone number continue call A)
- ANNOUNCEMENT (connect call B to an announcement continue call A)
- DROP (end call A change to call B)
- HOLD (connect call B to an announcement with request to hold continue call A)
- CONFERENCE (make a 3-way call with A and B)

The **Flash** key allows switching between calls with the Basic Call Waiting function. It is also used to make a 3-way call with the Advanced Call Waiting service.

CALL ON HOLD

When you have set a call on hold, you have the following options:

- RETURN (alternate between A and B)
- DROP (end call A – change to call B)
- CONFERENCE (make a 3-way call with A and B)

TO HANDLE A CALL ON HOLD

Press Menu

name < PARK & CHANGE>

- Press < > to select the option of your choice.
- Press Enter

PARKED name:number

CONFERENCE When you are on a 3-way call you have	TO HANDLE A 3-WAY CALL			
the following options:	Press	Menu	name	
 DROP FIRST (end call A – continue call B) DROP LAST (end call B – continue call A) 	Press Press	< > to select the Enter	e option of your choice.	

MESSAGE WAITING (subscription only)

With a Message Waiting subscription it is possible for people to leave a message with an answering service when your line is busy or you are not able to answer the phone.

When there are new messages, the indicator lamp flashes, and the phone number of the mailbox is stored in the Caller ID list.

The Message Waiting Indicator is shown in the display as MWI.

Normally, after you have listened to the messages, the Message Waiting Indicator will be cleared automatically from the answering service. If this fails, you may clear the indicator lamp manually:

TO CLEAR THE MESSAGE WAITING INDICATOR (THE FLASHING INDICATOR LAMP)

Press Menu

Press Enter

Press Enter

0	L	Λ	D	IV/I	L.I	Τ.	0
C	L.,	А	I.	11	W	Τ.	1

DELETED MESSAGE WAITING

TONE RINGER

The tone ringer can be set in four levels:

- LOW
- MEDIUM
- LOUD
- OFF

While setting, the levels are audible when \mathbf{q} is pressed in advance.

TO SET THE TONE RINGER LEVEL

Press	Menu, 6	MENU 6 < RINGER LEVEL	>
Press	Enter	RINGER LEVEL < LOUD	>
Press	< > to select the setting	g of your choice.	
Press	Enter	STORED MEDIUM	

The tone ringer has eight melodies:

- SLOW 1...4
- FAST 1...4

While setting the tones, pressing **d** in advance enables you to hear the tones.

TO SET THE TONE RINGER MELODY

Press	Menu, 7	MENU 7 < RINGER MELODY>
Press	Enter	RINGER MELODY < SLOW 1 >
Press	< > to select the setting	ig of your choice.
Press	Enter	STORED FAST 2

USING THE PAUSE BUTTON

If, when dialing a number, it is necessary to wait for a new dial tone before dialing the 2nd part of the number, a pause must be inserted.

The pause must be included when entering numbers in the Phone Book.

A new dial tone may be needed by telephone services and numbers with an extension.

TO STORE WITH ONE PAUSE Menu Press MENU STORE ENTRY > Enter FREE ENTRIES:121 Press ENTER NUMBER Enter the 1st part of the phone number Pause Press the 2nd part of the Enter phone number Enter Press ENTER NAME Ρ <number> Enter the name Press Enter STORED <name>:<number> S

TO DIAL WITH A STORED PAUSE

With a phone number from the directory or Redial displayed

- Lift the handset or press **d**
- Press Redial (the 1st part of the phone number is transmitted)
- Wait for the dial tone
- Press Redial (the 2nd part of the number is transmitted)

If two or more pauses are stored, the extension number is transmitted automatically.

Press **Pause** twice and you obtain a one second's pause. Each additional press on **Pause** adds a one second's pause.

You may need to experiment to get the correct pause length for your service. This delay may also vary from call to call.

Display with one pause:

Display with two pauses:

PRESET VOLUME

The telephone can be preset to start all calls at the same volume:

TO PRESET THE VOLUME Menu, X MENU * Press < SETUP MENU > Press Enter SETUP MENU < CALL WAITING > > until PRESET VOLUME is shown in the display. Press Press Enter PRESET VOLUME OFF > Press < > until 0N is shown in the display. Press Enter PRESET VOLUME ======== > < < > to select the volume of your choice. Press STORED Press Enter _____ >

TO ADJUST THE DISPLAY CONTRAST

TO ADJUST THE DISPLAY CONTRAST

Press	Menu, X	MENU * < SETUP MENU	>
Press	Enter	SETUP MENU < CALL WAITING	>
Press	> until CONTRAST is	s shown in the display.	
Press	Enter	CONTRAST < =======	>
Press	< > to select the setting	ng of your choice.	
Press	Enter	STORED	>
			P

SWITCHBOARD

If your BeoCom 2500 is connected to a switchboard you have to store the switchboard code in order to ensure correct function of the operator code.

As well, it is often necessary to enter a pause between the switchboard code and the telephone number.

BeoCom 2500 inserts this pause automatically when it is once stored into the telephone together with the switchboard code.

If the **R**-button is used for recalls subsequent key entries will not be stored for redialing.

TO STORE THE SWITCHBOARD CODE

Press	Menu, X	MENU * < SETUP MENU	>
Press	Enter	SETUP MENU < CALL WAITING	>
Press	> until SWITCHBOARD	is shown in the displa	ay.
Press	Enter	SWITCHBOARD < NO	>
Press	< > until YES is shown	in the display.	
Press Enter	Enter the code	SWITCHBOARD CODE:	
Press	Enter	PAUSE < WAIT	>
Press	< > to select the pause	required.*)	
Press	Enter	STORED SWITCHBOARD	

*) The pause between the prefix and the telephone number can be set from one to twelve seconds or you can enter a stop (WAIT or NO DELAY).

TO DELETE THE STORED SWITCHBOARD CODE

Press	Menu, X	MENU * < SETUP	MENU	>
Press	Enter	SETUP ME < CALL W	NU AITING	>
Press	> until SWITCHBOARD	is shown in	the displa	y.
Press	Enter	SWITCHBO	ARD	
Press	< > until N0 is shown in	n the display		-
Press	Enter	STORED	_	
		< N	0	>

SET THE FLASH TIME (TIMED LOOP BREAK)

The correct flash time depends on the type of operator, and is normally preset from the factory.

- 100 milliseconds
- 270 milliseconds
- 400 milliseconds

Press	Menu, X	MENU * < SETUP MENU >
Press	Enter	SETUP MENU < CALL WAITING >
Press	> until FLASH TIME	is shown in the display.
Press	Enter	FLASH TIME < 100 MSEC >
Press	< > to select the settin	g of your choice.
Press	Enter	STORED 270 MSEC

DELETE AND RESET

This function deletes all numbers and names in the directory and all stored settings will go back to the presettings.

Press	Menu, X	MENU * < setu	JP MENU	>
Press	Enter	SETUP M < CALL	1ENU WAITING	>
Press	> until DELETE & RI	ESET is sh	own in the	display.
Press Enter	DELETE <	& RESET NO	>	
Press	< > to select the functi	on of your	choice.	
Press	Enter	SETUP M DELETE	1ENU & RESET	

TECHNICAL INFORMATION

LOCATION AND CLEANING Do not place the telephone in a dusty or dirty room. Do not expose the telephone to excessive moisture.

To clean the telephone use a soft cloth tipped in water containing a few drops of mild detergent.

DATA		
Power supply		from the telephone network
Batteries		3 x 1.5 V type AAA
Ambient temperature	the telephone the display	-25°C to +55°C 0°C to +55°C
Relative humidity		15% to 95%

TROUBLE SHOOTING

Symptoms	Possible cause	Correction
The display shows a flashing [].	The batteries are low.	Insert new batteries.
The ringer does not work.	The ringer is switched off.	Switch the ringer on.
Redialing does not work.	 The prefix is not stored (switchboard). A pause between 1st and 2nd part of the phone number has not been stored. 	 See SWITCHBOARD. See USING THE PAUSE BUTTON.
Caller ID and other special functi- ons do not work.	 You have not subscribed to the Caller ID service. The batteries have not been inserted, have been incorrectly inserted, or are dead. 	 Contact your telephone company to subscribe. Check that the batteries have been correctly inserted and are not dead.

FCC REGULATIONS

This equipment complies with part 68 of the FCC rules. On the cord of this equipment is a label that contains, among other things, the FCC Registration Number and Ringer Equivalence Number (REN) for this equipment. If requested, this information must be given to the telephone company.

The REN is useful to determine the quantity of devices you may connect to your telephone line and still have all of those devices ring when your telephone number is called. In most but not all areas, the sum of all RENs of all devices connected to one line should not exceed five (5.0). To be certain of the number of devices you may connect to your line, as determined by the REN, you should contact your local telephone company to determine the maximum REN for your calling area. If your telephone equipment causes harm to the telephone network, the telephone company may discontinue your service temporarily. If possible, they will notify you in advance. But if advance notice is not practical, you will be notified as soon as possible. You will be informed of your right to file a complaint with the FCC.

Your telephone company may make changes in its facilities, equipment, operations or procedures that could effect the proper functioning of your equipment. If they do, you will be notified in advance to give you an opportunity to maintain uninterrupted telephone service. If you experience trouble with this telephone equipment, please contact this address for information on obtaining service or repairs:

BANG & OLUFSEN OF AMERICA INC. 1200 Business Center Drive Mt. Prospect III.60056 Phone 847 299 9380 The telephone company may ask you to disconnect this equipment from the network until the problem has been corrected or until you are sure that the equipment is not malfunctioning. You are prohibited from directly connecting the telephone to coin operated telephone services. You may not be able to connect to party line services. Check with your telephone company for state regulations.

Hearing aid compatibility: This telephone is Hearing Aid Compatible

Dear Customer,

Your needs as the user of our products are always given careful consideration during the design and development process, and we strive to make our products easy and comfortable to operate.

We hope that you will take time to drop us a line, telling us about your experiences with your Bang & Olufsen telephone. Anything which you consider important – positive or negative – may help us in our constant efforts to refine our telephones.

Please write to:	Bang & Olufsen Telecom als
	Customers's Support
	Kjeldsmarkvej 1
	7600 Struer
	Denmark

- or fax to: Bang & Olufsen Telecom als Customers' Support +45 96 84 44 01
- or send an e-mail to: telecom@bang-olufsen.dk

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